

Free Session

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Struggling with e-Invoice implementation?



Date: 11 April 2025 (Friday) Time: 10:00 AM - 12:00 PM

Venue: Zoom (Online Session)

Unclear on compliance requirements?



Worried about common mistakes that could cost you?

Speaker: Dr. Rasyidah Binti Che Rosli, LHDN



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Question and Answer (QnA)

No.	Question	Answer
1	elnvoicing has been postponed to Jan 1 2026 right? no longer 1 July	LHDNM: The mandatory implementation timeline for taxpayers with an annual turnover or revenue of up to RM500,000 begins in January 2026. Taxpayers are encouraged to assess their individual timelines to ensure they are prepared to implement e-Invoicing once their respective mandatory phase begins.
2		LHDNM: e-Invoicing is required for anyone who is running a business. So, if rental is part of your business income, then yes — you'll need to issue e-Invoices. But if you're an individual landlord who's not running a business, then you're not required to issue e-Invoices.
3	For Export to foreign customer, do we need to issue E-Invoice?	LHDNM: Yes, e-Invoices must be issued for all sales, whether local or foreign.
	Morning, how should we issue self-billed invoice to foreign worker wages? where they only have passport number, but doenst have TIN number.	LHDNM: Kindly note that if the payment forms part of employment income, then no e-Invoice should be issued.
		However, for transactions involving individuals who are not carrying out a business, a self-billed e-Invoice may be issued instead.
5	if pay freelance wages, how to do it	LHDNM: Kindly note that if the payment forms part of employment income, then no e-Invoice should be issued.
		However, for transactions involving individuals who are not carrying out a business, a self-billed e-Invoice may be issued instead.
6	Hi, can you explain what is the diffrent between Reimbursement and	LHDNM: Explanation has been provided in the Section 5 of the e-Invoice Specific Guideline. The key treatment is, if the third party only paying on behalf of the actual buyer to the actual seller, no e-Invoice is required to be issued as the actual seller will issue e-Invoice/ receipt directly to the actual buyer. Third party only required to issue e-Invoice to charge the actual buyer if the charges been charged to the third party (e-Invoice/ receipt issued to the third party) and subsequently third party charge back to the actual buyer.
7	My company pays commission to property agent for sale of property. According to LHDN, all payment to agents are self-billed. However, the property agent billed me a e-invoice. Do we still need to self bill?	LHDNM: Kindly identify the nature of the payment and not only rely on the terms been used. If it is a charge for property agent's services, they will issue the e-Invoice as usual to their client. However, if it the commission for sale of the property, it will require the payor to issue self-billed e-Invoice to the Agent.

No.	Question	Answer
8	In the case of someone else damaging our property (e.g. accidentally damaging our wall while reverse parking), if we call a builder to repair but the payment is made by the offending party, to whom the builder should issue the e-invoice?	LHDNM: It is refer to whom required the service of the builder. Please note, how the e-Invoice or charges been paid is only a payment mechanism / settlement.
9	when rent a property to enterprise company, how to do e invoice	Liying Syarikat Ong Team: Where the individual landlord is conducting a business, an e-Invoice is required to be issued to the tenant. Where the individual landlord is not conducting a business, the tenant (if they are a business) would be required to issue a self-billed e-Invoice for the rental of property.
10	Morning, wanna raise a question. if i selling property via SPA and they are 3 buyers the SPA, should i issue 3 E invoices?	LHDNM: If there is no request for an individual e-Invoice, the seller may consolidate the transaction into a single consolidated e-Invoice. However, if there is a request from the joint owners, then e-Invoices can be issued individually to each owner based on their respective proportion.
11	for small business no system how to handdle e inv	LHDNM : IRBM provide the Mylnvois Portal that can be accessed by all taxpayers to perform the e- Invoice at no charge
12	Does Charity Organisation need to issue E-invoice or Self-billed invoice	LHDNM: If there is a request for e-Invoice from the donator, the charity organisation is required to issue e-Invoice accordingly. If no e-Invoice been requested, the charity organisation can provide the receipts as usual and subsequently issue a consolidated e-Invoice on monthly basis (submit latest by the 7th calendar day after month end).
13	Hi I noticed that the einvoice does not has the actual document date only the submission date. So in the future when e invoice is fully implemented, if say an invoice dated in 31/3 but submitted to myinvois on 1/4 then the customer will record the purchase on 1/4 instead of 31/3? wouldnt this causes discrepancy?	LHDNM: The date and time of e-Invoice must be the current date and time when the e-Invoice been submitted for validation. The reporting and recognition of income and expenses still as per current accounting standard applied.
14	for utilities bills pay by tenant under owner name. How to handle for e-invoice	LHDNM : The owner is required to issue e-Invoice to charge the rental and utility bills to the tenant
15	If we give free sample products to potential customer, do we need to issue E-Invoice?	LHDNM: e-Invoices are generally not required for transactions with a nil amount. However, if it is your company's practice to issue e-Invoices for free samples or similar transactions, you may continue to do so.

No.	Question	Answer
16	Hi Morning Ms Agnes. my question is there a different approach to e- Invoicing for construction or service-based industries?	LHDNM: Please refer to the Specific FAQ for construction industry provided in the e-Invoice microsite (https://www.hasil.gov.my/en/e-invoice) for additional information related to e-Invoice treatment for construction industry.
17	My company's nature of business is renting properties. Some of my tenants pay water bill directly to Air Selangor. But the Air Selangor issued the e-invoice to the landlord. So how does this works at the end of the day?	LHDNM : Landlord will issue e-Invoice to charge the rental and utility bills to the tenant
18	Difficulty to get TIN number for certain company results to delay on invoice issuance. Mytax portal/ LHDN chatbox not really helpful.	LHDNM : IRBM has provided the platform to search the TIN via the MyTax Portal.
19	Good morning. we have a foundation in our group which is a company limited by guarantee. Basically collecting donations from the public and is tax exempt from LHDN. Are we suppossed to register for einvoicing. Thanks	LHDNM: Foundation is required to issue e-Invoice to the donator if they request for e-Invoice. Otherwise, foundation will issue the receipts to the donator as per current practice and subsequently submit a consolidated e-Invoice on monthly basis (latest by the 7th calendar day after the month end).
20	Should we require e-invoice from individual subcon (eg manufacturing like packaging worker, not under employment contract, pay subcon fee) or self-billed them? if request e-invoice from them, but their annual sales not exceed 150k, so we just accept their normal invoice?	Answered live: The responsibility to issue e-Invoice is always on the seller side unless for certain transaction listed under Section 8.3 of the e-Invoice Specific Guideline that allowed the buyer to issue self-billed e-Invoice on behalf of the seller.
21	Understand that e-Invoices submitted to LHDN must match the revenue reported in the P&L. If revenue is recognized differently (e.g., using revenue recognition methods), and the timing or amount differs from the e-Invoice, would the discrepancies that may arise, potentially trigger queries or audits from LHDN?	LHDNM: The issuance of e-Invoices and taxability are two separate matters, as not all transactions for which e-Invoices are issued are necessarily subject to tax. The current accounting standards remain applicable, and reconciliation may be required to ensure accurate tax reporting.
22	reimbursement expenses eg : Stamp duty, filing fee , do we need to issue E-invoice ?	LHDNM: No e-Invoice is required for any payment on behalf of the actual buyer since the e-Invoice/ normal receipt already issued by the actual seller to the actual buyer. E.g. When paying stamp duty to the IRBM, the receipt already issued directly under the name of actual buyer.
23	Sub contractor foreigners. Not business registered - what is the best solution?	LHDNM: As it is under contract for service, the subcontractor is required to issue e-Invoice.
24	Hire part time/contract foreign workers but not under company payroll.	LHDNM: If under the contract for service, the said person is required to issue e-Invoice.
25	Buy small values from market traders, how we going to get invoice/receipt to prove company expenses?	The responsibility to issue e-Invoice is always on the seller side unless for certain transaction listed under Section 8.3 of the e-Invoice Specific Guideline that allowed the buyer to issue self-billed e-Invoice on behalf of the seller.

No.	Question	Answer
26	My company pays contract fees and commission to doctors. Do we need to self bill?	Joanne Syarikat Ong Team: Yes, your company may need to issue self-billed e-Invoices for contract fees and commissions paid to doctors. According to Malaysia's e-Invoicing guidelines, self-billing is required when the recipient of the payment (in this case, the doctors) is unable or not obligated to issue an e-Invoice themselves. This ensures compliance with tax regulations and proper documentation of transactions.
27	What if one of the doctors conduct personal business which is sole proprietor. Do I need to do self-billed e-invoice for contract fees? Or the doctors should issue an e-invoice to us?	Liying Syarikat Ong Team : Self-billed is only allowed for certain transaction listed under Section 8.3 of the e-invoice specific guidelines.
28	The submittion of E-Invoicing using Accounting system or E.Invoicing Template	LHDNM: Submission of e-invoice can be done either by Mylnvois portal, Mylnvois Apps or if the tax payers have their own system, they may integrate with Mylnvois portal using API.
29	If we receive invoice or bill from supplier with revenue below RM150K,, Do we need to issue self-bill invoice?	Liying Syarikat Ong Team : Not required, self billed e-invoice is only allow under Section 8.3 of the e-Invoice Specific Guideline.
20	if AP like transporter didn't submit E-INVOICE, am i need to do self bill	Liying Syarikat Ong Team : Self billed e-invoice is only allow under Section 8.3 of the e-Invoice Specific Guideline. Others than that, seld-billed is not allowed
21	Revenue in Year 2022 is above RM150,000, but year 2023 onwards is below, need to register for elnvoice	LHDN: Yes, need to implement the e-Invoice starting from 1 January 2026 (if year 2022's revenue is up to RM500,000) even though the revenue goes down after year 2022.
22	For Insurance agent or Manager receiving commission, presently they received statement from the Insurance Co, do they need to issue E-invoice?	LHDNM: IRBM already explained in the Section 9 of the e-Invoice Specific Guideline. The Seller (payor) is required to issue self-billed e-Invoice for the payment or any other incentive paid to the Agent/ Dealer/ Distributor.
23	For phase 1 customers above RM100 mil, when is the 6 months grade periods ends Jan 2025 or Mar 2025?	May Chong Syarikat Ong Team : For phase 1 customers above RM100 mil, the relaxation periods from 1 August 2024 to 31 January 2025
24	For commercial unit, if tenant is a sole proprietor or partnership then e invoicing will be done by owner or tenant?	LHDNM: If the owner of the property is not conducting a business, the business tenant can issue self-billed e-Invoice as transaction with individual who is not conducting a business.
25	Payment on behalf. Let say, agent assist to make payment and not issue any invoice. Should we need to self-billed	Liying Syarikat Ong Team : Self billed e-invoice is only allow under Section 8.3 of the e-Invoice Specific Guideline. Others than that, self-billed is not allowed

No.	Question	Answer
26	Can e invoice for sales or import all lump into a line for declaration rather than line by line due to volume of line from the supplier to manually key in?	LHDNM: The description field in the e-Invoice should match the item or service description provided in the original invoice.
27	Good morning, if company provide incentive trip to customer with accumulative points collected when they purchase our products, is this any related to e-invoice?	Liying Syarikat Ong Team: In cases where the voucher is given for free or is refundable in nature, no e-Invoice is required to be issued. However, if the voucher sold is non-refundable, issuance of e-Invoice is required.
28	This is not voucher given. it is provide the incentive trip, the company organise and customer join the trip.	Liying Syarikat Ong Team: Self billed e-invoice is only allow under Section 8.3 of the e-Invoice Specific Guideline. Others than that, self-billed is not allowed. Meanwhile I believe this related to tax deductability issues which will not affect your e-invoice implementation.
29	What's the process to generate & send an E-Invoicing.	Liying Syarikat Ong Team : https://www.hasil.gov.my/en/e-invoice/implementation-of-e-invoicing-in-malaysia/overview-of-the-e-invoice-model/
	When I issue a self-billed e-Invoice for rental and utilities (where the landlord is an individual not conducting business, and the utility bills for the rented premises are issued under the landlord's name), do I need to separate the rental and utilities as separate line items in the self-billed e-Invoice? Both items are classified under Code 036, correct?	Answered live : One self-billed e-invoice with separate items with the correct classification code.
31	Based on the tenancy agreement, the rented premises are owned by 3 individuals, i.e. the father and his two sons. All dealings are handled through the father, and rental payments are also credited to his bank account. The father has instructed us to issue the self-billed e-Invoice to him only (i.e. for 100% of the rental and utilities). Is it acceptable for us to do so?	Answered live: It is acceptable to issue self-billed to only the main person for rental purposes. However, if the others individual involve in the tenancy agreement required to have the self-billed, then the tenancy should issue a separate self-billed.
	In another scenario, based on the tenancy agreement, the rented premises are owned by 5 individuals, i.e. the father and his four children. All dealings are conducted with the father, and rental payments are credited to an enterprise's bank account. In this case, how should I handle	Answered live: The self-billed should based on the tenancy agreement and should not affect by the payment arrangement.
33	For payment to foreign workers (kongsikong) in construction industry ,do we need to issue e invoice on behalf of the workers. Tq	LHDNM: If the foreign workers are managed by a company or business, the said management company or business is required to issue e-Invoice to the payor (who hired their services). Otherwise, the foreign workers is required to issue e-Invoice as they are conducting a business (provide their service under contract for service).

No.	Question	Answer
34	l	Liying Syarikat Ong Team : you may follow your current business practise for your e-invoice adoption
35	My company using clearner which they do not issue inv for us. Do we need to do self bill invoice?	Liying Syarikat Ong Team : Self billed e-invoice is only allow under Section 8.3 of the e-Invoice Specific Guideline. Others than that, self-billed is not allowed
36	How about if bought/purchase a property and the SPA with 3 sellers, should i self bill?	Liying Syarikat Ong Team : Self billed e-invoice is only allow under Section 8.3 of the e-Invoice Specific Guideline. Others than that, self-billed is not allowed
37	if we cancel e-invoice within 72 hoursCan we use back the assisting invoice no? tq	LHDNM: Yes, you may use the existing invoice no. after 2 hours from the initial e-invoice validated.
38	if private secondary school receive donation from public then direct transfer the donation to few sponsored student, school should issue e-invoice to public and self-billed the student? the classification code of e-inv to public should be 007-Donation or 006-Disbursement?	

No.	Question	Answer
39	instruction. This means that RM 7000 is not CRM's income and any expenses made by Company B are not CRM expenses as well. Question: (1) Should I submit a validated invoice for just RM 3,000? This approach would mean issuing two separate invoices: one for Company B's portion and one for the (2) Should I submit a validated invoice for just RM 3,000? This approach would mean issuing two separate invoices: one for Company B's portion and one for the management fee portion. However, this could cause confusion or issues with Company A, as they may want to ensure the management fee accurately reflects the Company B portion. Is there an option to issue both charges (Company B's portion + management fee) in the same invoice? If I issue everything in one invoice, how can LHDN capture which is our income and which is not our income.	LHDNM: Company who received the grant need to issue e-Invoice for grant received. For company who managed the grant can issue e-Invoice for any services of charges by them only.
40	conducted with the father, and rental	Liying Syarikat Ong Team : In my opinion, you should based on your tenancy agreement to do the self-billed. Also, is the enterprise issue you with self-billed instead of individual landlord

No.	Question	Answer
41	Is veterina include in healthcare category?	LHDNM: Please specify your enquiry. The veterinar service is same as other service business.
42	individual did not register a business and if he claim that his yearly income does not exceed RM150k, is this mean that we need to do self-billed? Or if his income is more than RM150k, he suppose to issue us	LHDNM: That individual is under contract for service even though no official business registration. Therefore, the said individual is required to issue e-Invoice for their services and if their revenue is less than RM150,000, they can provide the receipt as usual and no requirement for buyer to issue self-billed e-Invoice.
43		Liying Syarikat Ong Team : kindly refer to the exemption as listed in the guidelines, others than that, all need to implement e-invoice
44	What happened if foreign worker do not have working permit?	Liying Syarikat Ong Team : under normal circumstances, business is not allow to employ foreign worker without permit
45	Staff claim like petrol chit, refreshment bill & handwriting receipt	Liying Syarikat Ong Team : for staff claim, you may refer to the guideline
46	Can we bill customer without TIN no	Liying Syarikat Ong Team : now, you can check the customer TIN function in Mytax
	bill need to issue e invoice??	Liying Syarikat Ong Team: for the first question, you may follow your current business practice whether you have issue invoice for free services, then e-invoice is required. for question 2, In cases where the voucher is given for free or is refundable in nature, no e-Invoice is required to be issued. However, if the voucher sold is non-refundable, issuance of e-Invoice is required.
48	validate einvoice takes more than 20 minute. how to improve?	LHDNM : Validation of e-invoice is almost real time in Mylnvois portal. However if you are using ERP and API integration there are few factors to consider on the delay
49	Bagaimana jika seseorang itu mempunyai pendapatan 4(d) iaitu	LHDNM : RM150,000 adalah berdasarkan jumlah pendapatan/ jualan daripada perniagaan iaitu 4(a) sahaja.
50		LHDNM: For suppliers details only available in the Profile can be download only as QR code form. Other download function available for i. list of e-invoice submitted & received, ii. list of submission in the Mylnvois portal.
51	what about newly incorporated company after 2022? If the turnover for YA2024 is more than RM500k, what is the implementation date? is it 1/7/2025 or 1/1/2026 - as the turnover in YA2022 is 0.	Liying Syarikat Ong Team: The annual turnover or revenue for the implementation of e-Invoice will be determined based on audited financial statements for financia. I year 2022. hence your implementation date will be based on 2022 turnover of zero, then is 1 Jan 2026 and relaxation period of 6 months also applicable until 30 June 2025

No.	Question	Answer
52	currently i'm helping my client to develop e-invoicing system. understand one of the requirement is to have the digital signature. may i know how can I do the digital signature formy client?	LHDNM: If taxpayer is submitting through an intermediary then they may use the intermediary's certificate. If they are submitting through their own ERP then they may procure digital certificate from the authorised digicert company as listed in MCMC's website
53	For property owners (rental income) whom need to do e invoicing , any hotline to contact should they have any queries ?	Liying Syarikat Ong Team : yes. you may hasil e-invoice hotline at 03-86828000
54	The property is owned by 2 individuals and the rental amount should be issued in e-invoicing under both individual or only 1 individual?	LHDNM: If there is request of e-Invoice from all tenants, the landlord is required to issue e-Invoice to all tenants based on agreed portion of payment
55	if we choose to add back the amount of importation service and do not submit self-billed, do we get penalty under e-inv?	Liying Syarikat Ong Team : Tax treatment should not affect the e-invoice issuance. non-compliance of e-invoice, penalty will still be imposed
56	For real estate agency, what is the turnover minimum to start e-invoicing?	LDHNM: All persons conducting a business are required to implement e-Invoice in accordance with their respective implementation timeline as outlined under section 1.5 of the e-Invoice Guideline. However, the Government of Malaysia has exempted taxpayers with annual turnover or revenue below RM150,000 to be exempted from the issuance of e-Invoice.
57	Hi for sale of flight tickets to individuals, in case the customer dont request for an einvoice,how do we go about it. Thanks	LHDNM: Sale of flight ticket is one of transaction that requires the issuance of the transactional e- Invoice (issue e-Invoice for each transaction) even though the buyer is not requesting for e- Invoice.
58	This is regarding the issuance of e-Invoices. I understand for e-Invoice for foreign income, the suppliers (i.e., income recipients) are required to issue the e-Invoice latest by the end of the month following the month of receipt of the said foreign income. Does it mean it is not compulsory to issue e-Invoice for foreign income during end of each month? I am from a legal firm, we send monthtly invoice in USD to our foreign client on services incurred and our foreign client generally pays us in USD once a year during December and if this is the case, we as the service provider (i.e. income recipients) will only issue the e-Invoice latest by end of January following the month (December) of receipt of the said foreign income? Please confirm my understanding is correct.	LHDNM: e-Invoice need to be issue based on the current practise of the issuance of final invoice. Payment is just a commercial arrangement.

No.	Question	Answer
59	For JMB invoice to owners, what happened if we cannot get all their IC/TIN no? Can we issue consolidated? If one or two request E-invoice, then how to deal with them	LHDNM: Supplier is allowed to issue a consolidated e-invoice if there is no request from the buyer so long that they are not under the activities that are prohibited to issue consolidated e-invoice. If buyer request for an e-invoice then buyer would have to provided their details
60	what is the definition of MSME?	Liying Syarikat Ong Team : MSME for e-invoice purposes is refer to taxpayers with an annual turnover or revenue of less than RM150,000.
61	For constructions and development company, usually will issue progress billing and revenue to recognised based on revenue costs calculation. So the e-invoice will be issue at the progress billing stage or when the revenue is recognised based on the revenue cost working?	Liying Syarikat Ong Team : You may follow your current business practice for e-invoice adoption.
62	if the company or individual doesn't have register TIN number, can we use El000000000010 generate e-invoice?	Liying Syarikat Ong Team : You may search taxpayers TIN via mytax
	If a new business starts in beginning this year and its revenue reaches RM500,000 before June 2025, should e-Invoicing be implemented starting July 2025?	Joanne Syarikat Ong Team: For a new business starting in 2025 that reaches RM500,000 revenue before June 2025, the mandatory implementation date has been postponed to 1 January 2026.
64	those exempted tax payers like handyman under individual name still can take job without process invoice to the client?	Liying Syarikat Ong Team : All business need to implement e-invoice unless exempted under the guidelines
65	Please elaborate on term of related company, which not allowed for exemption even turnover below under RM150k	LHDNM : Related company is defined as provided under Section 2 of the Promotion of Investment Act 1986
66	inter-co billing needs to be e-invoicing as well?	Joanne Syarikat Ong Team: Yes, inter-company billing is generally subject to e-Invoicing requirements in Malaysia. According to the LHDN guidelines, e-Invoicing applies to all taxable supplies of goods and services, including transactions between related companies. This ensures transparency and compliance with tax regulations.
	My company is a subsidiary of a holding co which has an annual turnover >RM150k. In this case, is my company required to start implementing e-invoice and when?	LHDNM: The exemption for business who has annual turnover /revenue <rm150k 4="" a="" any="" apply="" companies.="" company="" determination="" e-invoice="" falls="" follow="" holding="" if="" implement="" income="" is="" it="" not="" of="" phases.<="" subsidiary="" td="" the="" to="" whether="" will="" ya2022=""></rm150k>

No.	Question	Answer
	My company suppose in Phase 4 to start e invoice but I voluntary start e -invoice this year Jan 2025. I issue consolidated e invoice in Jan 2025 but did not submit for validation within 7 days of next month. If I submit the consolidated e invoice now, will LHDN issue penalty to me?	LDHNM : No legal action will be taken for incorrect e-Invoice submissions made before the mandatory implementation timeline
69	I understand that E-invoicing require to submit to system before send to IRB, for the system is it necessary to subscribe any accounting software? or the government "my invoice portal" is sufficient?	Liying Syarikat Ong Team : You may utilise myinvoice portal facility for e-invoice issuance
70	if the company has side rental income rent to individual, no management service, since the individual not required e-inv, can the company choose not to issue either e-inv or consolidated e-inv?	LDHNM: Company may continue to issue normal documentation if the rental income is not their business income.
	my company need to pay the interest to my holding company, whichmy holding is in Japan, so may i know when i need to prepare the self-billed e-invoice for the interest payment, i need to issue 100% for the interest amount or i need to open 90% (after dedcut thw 10% WHT)	LHDNM: There is no specific timing requirement for issuing a self-billed e-Invoice for interest payments. However, taxpayers are advised to issue the e-Invoice when the expense becomes due and all necessary information is available to complete the e-Invoice. The gross amount before withholding tax (WHT) should be used in the e-Invoice.
72	Injumbarad recoints for all transactions as nor Section 92/11/b) at	LHDNM: If cash bill issued is as a document that asks the buyer to pay for the goods or services received, that cash bill is some sort of an invoice (or e-Invoice) and not the same as receipt.
73	payment to commission agent if it is under selfbilled invoice, do we still need to prepare CP58? is the 2% withholding tax still applicable if CP58 is not necessary?	May Chong Syarikat Ong Team : You may utilise myinvoice portal facility for e-invoice issuance
74	Can explain what is mean by related company? If company director also own sole prop or partnership consider related company?	LHDNM : Related company is defined as provided under Section 2 of the Promotion of Investments Act 1986.
75	For individual (not under company) whom has rental income of more than 150,000 does not need to do e invoicing ?	Liying Syarikat Ong Team: Where the individual landlord is conducting a business, an e-Invoice is required to be issued to the tenant. Where the individual landlord is not conducting a business, the tenant (if they are a business) would be required to issue a self-billed e-Invoice for the rental of property.

No.	Question	Answer
76		Liying Syarikat Ong Team : Related company is defined as provided under Section 2 of the Promotion of Investment Act 1986
77	feedback from current Mylnvois users is that the system is not user- friendly yet. May you advise on other reliable free of charge systems that small businesses can use? Thanks	LHDNM : You may do your own market study to find the ERP that fulfill your needs.
78	if my landlord threhold is below 150k and exempted from e invoice how do we account for the rent paid? using self invoicing?	Liying Syarikat Ong Team: Where the individual landlord is conducting a business, an e-Invoice is required to be issued to the tenant. Where the individual landlord is not conducting a business, the tenant (if they are a business) would be required to issue a self-billed e-Invoice for the rental of property.
79	le-invoice implemented on backchardes to subcon such as material	Answered live : The subcon have their own e-invoice obligation. Hence, you should request e-invoice from your subcon .
80	I herefore, our e-invoice will reflect these two elements. However, in	LHDNM: You may issue an e-Invoice for the charges related to professional fees. However, there is no need to issue an e-Invoice for disbursements, as doing so may result in duplication.
81	When using general TIN number specified by LHDN to issue the invoice, the e-invoice status was invalid. Can anybody clarify?	LHDNM: Yes, the status of e-invoice may resulted as Invalid due the incorrect combination of General Tin with ID type, ID Number. Kindly refer to our Specific Guideline provided on the microsite https://www.hasil.gov.my/en/e-invoice/reference-for-the-implementation-of-e-invoice/.

No.	Question	Answer
82	rental on behalf of Landlords from the Tenant. Do we have to issue e- invoice for this rental collection and how is the correct way to issue the	LHDNM: The issuance of e-Invoice based on the agreement. If the landlord is doing business, the responsibility to issue e-Invoice is the Landlord. The estate agency will issue e-invoice for any charges realted to their services.
83	where agreement was signed by Company ABC Enterprise and tenant cannot provide Tin no then how	Liying Syarikat Ong Team : You can utilise the Mytax search TIN function
84	Morning . if company sales drop from RM500K (year 2022) to RM100K (year 2023) , is it still need to comply E-Invoicing ?. Thanks	Liying Syarikat Ong Team : The annual turnover or revenue for the implementation of e-Invoice will be determined based on the audited financial statements for financial year 2022
85	order to pay directors? And what if directors fees of multiple companies paying to the same director? Last July a trainer mentioned that every director exempted from 1 company to issue self-billed. Above than that have to self-billed. But the guidelines did not mention	Liying Syarikat Ong Team: Where the Director has entered into contract for service, the Director is required to issue e- Invoice to the company for any income received. However, where the Director has entered into contract of service, the fees are considered as part of employment income. Currently, this is being exempted from issuance of e-Invoice as per the e-Invoice Guideline. Kindly note that the exemptions are subject to periodic review and updates.
86	For part time and casual workers (ad-hoc), without EPF or SOCSO contribution and not on monthly salary, do we need to self bill?	Liying Syarikat Ong Team : Self billed e-invoice is only allow under Section 8.3 of the e-Invoice Specific Guideline. Others than that, seld-billed is not allowed
87	How to do staff claims (medical claim, toll claim & etc) in E-invoice?	Liying Syarikat Ong Team : for staff claim, you may refer to the guideline
88	save the invoice to check again after a few months. Or only the	LHDNM: Yes, Mylnvois portal is accessible anytime and all the supllier submitted/received e-invoice is available in the portal for future reference.
89	consolidated e-invoice is allowed?	LHDNM: "Kontrak pembinaan" ertinya kontrak bagi pelaksanaan perkhidmatan pembinaan yang dirundingkan secara khusus bagi pembinaan aset atau gabungan aset-aset termasuk kejuruteraan mekanikal, kejuruteraan elektrik, projek kemudahan awam, reka bentuk projek dan perundingan, rekaan bentuk seni bina dan kontrak infrastruktur; "Kontraktor pembinaan" ertinya sesuatu syarikat, individu, perkongsian, pertubuhan koperasi, kumpulan orang, yang menceburkan diri dalam atau menjalankan atau mengusahakan atau menyebabkan diusahakan kontrak pembinaan.

No.	Question	Answer
90	How do we know whether our suppliers are registered e-invoice (might below 150k in revenue or itentionally not to issue e-invoice)? Let say they refuse to provide us e-inoivce, if we could not identified, how to justify the purchases are allowable for tax dedcution?	LHDNM: The obligation to issue an e-Invoice lies with the supplier. In cases where the supplier is unable to provide an e-Invoice, the buyer may use other supporting documents — such as receipts, bills, or regular invoices — to substantiate their tax claims, provided the expenses are valid and in accordance with tax regulations
91	how to get einvoice for petrol claims? Tq	Liying Syarikat Ong Team : you may request e-invoice from the petrol station (the supplier)
	For sales invoice for request customer downpayment, is it need to issue E invoice or Pro forma Invoices? How about for invoices on the refundable deposit?	LHDNM : e-invoice should not be issue on refundable deposit and pro-forma invoices
93	Our group have F&B and hotel accommodation businesses. Are F&B owner compulsory to issue e-invoice to diners if they request? Can we just give them normal receipt? Do we get penalized if F&B owners failed to provide e-invoices to diners? Thank you.	Liying Syarikat Ong Team : if buyers request for e-invoice, you need to provide them an e-invoice after your company implement e-invoice
94	if company sales drop from RM500K (year 2022) to RM100K (year 2023), is it still need to comply E-Invoicing? Thanks	Joanne Syarikat Ong Team : The annual turnover or revenue for the implementation of e-Invoice will be determined based on audited financial statements for financial year 2022.
95	In the case of the company buying flight tickets from a foreign airline for the purpose of overseas business trips by its directors using the company's corporate bank account, what is the treatment of self-billed e-invoice?	Answered live: You need to assess the foreign airline whether they have present in Malaysia or not. If yes, they need to issue you with e-invoice. If consider as foreign supplier, then you can do the self-billed for the foreign supplier invoice.
96	for self-billed invoice for purchase form oversea supplier. is it compulsory to declare custom clearance info?	Liying Syarikat Ong Team: The Malaysian buyers are required to issue a self-billed e-Invoice latest by the end of the second month following the month of RMCD's clearance is obtained on the imported goods. The buyers should include the appropriate details as listed in the self-billed e-Invoice annexure on importation of goods.
97	if the phone bill is under director name but the phone line is used by office sales staff for business use.	Liying Syarikat Ong Team: Where the Director has entered into contract for service, the Director is required to issue e- Invoice to the company for any income received. However, where the Director has entered into contract of service, the fees are considered as part of employment income. Currently, this is being exempted from issuance of e-Invoice as per the e-Invoice Guideline. Kindly note that the exemptions are subject to periodic review and updates.
98	If company provide FOC items to customer. Do we need to issue nil value invoice for validation in Mylnvois portal?	Liying Syarikat Ong Team : You may follow your company current business practice for e-invoice adoption

No.	Question	Answer
99	we encounter issues such as customers who do not have TIN number but e-invoice is still issued to them. before jan25, we can use the general TIN number (ending xx10), but now cannot. so this e-inv is not validated / invalid in Ihdn portal. based on the feedback from Ihdn, we can submit this under consol e-inv. this process will still be valid right?	LHDNM: Please email to myinvois@hasil.gov.my the details of IC number for us to clarify.
100		LHDNM: If the transaction is contract of services, as employment income, currently there is no requirement to issue e-Invoice for emplyment income.
101	if the phone bill is under director name but the phone line is used by office sales staff for business use. need to issue self bill invoice?	Liying Syarikat Ong Team : Self-billed is only allowed for certain transaction listed under Section 8.3 of the e-invoice specific guidelines.
102		LHDNM: There is no specific requirement on the timing of e-Invoice issuance, except in specific cases such as consolidated e-Invoice, self-billed e-Invoice for importation of goods / services and e-Invoice for foreign income. For self-billed e-Invoice for importation of goods, the Malaysian purchasers are required to issue self-billed e-Invoice latest by the end of the second month following the month of customs clearance is obtained.
103	For the individual commission agents company do remit 2 % withholding tax, we still need to issue a self-bill invoice?	May Chong Syarikat Ong Team : Yes, you are still required to issue self-bill invoice
104	May I know whether FAQ to be issued for property development industries, money lender industries, logging industries, etc?	Liying Syarikat Ong Team: you can find the FAQ for specific industry here https://www.hasil.gov.my/en/e-invoice/reference-for-the-implementation-of-e-invoice/frequently-asked-questions/industry-specific-frequently-asked-questions/
	if we already done the e-invoice but suddenly the owner want to change the amount for collection of proffesional fee and sst can we just adjust it?	Liying Syarikat Ong Team : if you wish to cancel the e-invoice, it only can be done within 72 hours. over this period, cancellation only allow by issuance of debit note, credit note and refund note
106	May I know whether toll charges or parking fee is require to request for e-invoice?	LHDNM: For expenses incurred by employee on behalf of employer, kindly refer to Section 7 of the e-invoice specific guideline for more info

No.	Question	Answer
407	Income for e-invoice purpose? For example, commission will only	Li Ying Syarikat Ong Team : If it is not listed in the exemption under the employement, yes, self-billed is required for commission payment. The payor of commission need to issue self-billed.
108	my company need to pay the interest to my holding company, whichmy holding is in Japan, so may i know when i need to prepare the self-billed e-invoice for the interest payment, i need to issue 100% for the interest amount or i need to open 90% (after dedcut thw 10% WHT)	LHDNM: There is no specific timing requirement for issuing a self-billed e-Invoice for interest payments. However, taxpayers are advised to issue the e-Invoice when the expense becomes due and all necessary information is available to complete the e-Invoice. The gross amount before withholding tax (WHT) should be used in the e-Invoice.
109	can we check back all the transaction we submit? to ensure nothing is missed/overlook	LHDNM: Kindly note that self-billed e-invoice can only be issued for transactions listed in para 8.3 of e-invoice specific guideline. You are not allowed to issue e-invoice for all expenses that they did not receive e-invoice. Taxpayer may check all the e-invoices that they have received and submitted via the Mylnvois Portal
110	Please advise whether public listed non-executive director fee is consider as employment income for e-invoice purpose?	LHDNM: This will depends on the arrangement and contract between the director and the company
111	after search TIN no thru myportal taxt shows 2 TIN numbers for	LHDNM: Kindly elaborate and provide details on the Search function of 2 TIN numbers via email myinvois@hasil.gov.my for further investigation.
	SSM? Eg if individual act as consultant for a company providing	LHDNM: Based on Section 2 of the Income Tax Act 1967, "business" includes profession, vocation and trade and every manufacture, adventure or concern in the nature of trade, but excludes employment
113	May I know whether toll charges, parking fee, petrol is require to	LHDNM: For expenses incurred by employee on behalf of employer, kindly refer to Section 7 of the e-invoice specific guideline for more info.
114	A sendirian berhad owns 2 properties and let to 2 different tenants. Will the company treated as running business and the company is required to issue e invoice to the tenant for the payment of rental and utilities? If not, is it correct to say that the tenants can self bill the company?	LHDNM: If the tenants request for e-Invoice, the landlord should issue e-Invoice respectively.

No.	Question	Answer
115	Who is the one responsible to issue e-invoice for interest? The one who receive the interest income or the one who need to pay interest expenses? Both also Sdn Bhd	Joanne Syarikat Ong Team In the case of interest transactions between two Sdn Bhd companies, the responsibility to issue an e-Invoice typically lies with the party providing the service or earning the income—in this case, the company receiving the interest income.
116	Who to responsible to issue e-invoice for dividend? Both also Sdn Bhd, the one who receive the dividend or the one who issue dividend?	May Chong Syarikat Ong Team Taxpayer that makes the distribution is required to issue e-invoice Upon implementation of e-Invoice in Malaysia, thaxpayers that are not entitled to deduct tax under Section 108 of the Income Tax Act 1967 as well as taxpayers who are listed on Bursa Malaysia will be exempted from issuing self-billed e-Invoice on dividend distribution. Correspondingly, their shareholders are not required to issue an e-Invoice for proof of income. This exemption will be reviewed and updated from time to time. In other words, taxpayers enjoying the exemption can continue with their existing processes in relation to profit distributions (e.g. issuance of dividend vouchers or warrants). This is as per 11.1.2 and 11.1.3 of e-Invoice specific guideline (Version 4.1).
117	can we issue einvoice with back dated?	LHDNM: the validation of e-invoice upon issuance will be using current date and time
118	we are Resident association (persatuan penduduk) register with ROS. We do not have employee and all AJK on voluntary basis and no employee. So if RA exempted from E-invoicing?	LHDNM: RA also subject to implement the e-Invoice to document all charges been charged to the residents.
119	Will it be possible for LHDN to consider to allow issuance invoice with 30 days grace period instead of 3 days? Currently, self bill submission grace period has been extended to the end of next 2 months. In normal company operation activities, sales invoice bills is always more than purchase bill.	LHDNM: Basically, the invoice will be issued to the buyer when the transaction concluded to ask the buyer to pay for the goods or services received. There is no changes upon the e-Invoice implementation. Therefore, there is no requirement for LHDNM to consider the issuance of e-Invoice within 30 days. If your business always practice backdated transaction, please reassess your business policy to fulfill the e-Invoice requirement.
120	an individual not conducting business sells a property to a buyer, seller will not issue self billed for 3% commission and property agent cannot issue e invoice as well, so in this transaction nothing to be done?	LHDNM: Individuals who are not conducting business are not subject to e-Invoice requirements. However, other rules and regulations under any applicable laws will still apply if relevant to the transaction.

No.	Question	Answer
121	1) Can our company issue e-Invoices for rental charges on behalf of the property owner, if we have a signed consent or authorization letter from the owner? 2) In our current setup, rental is collected into a client's (trust) account first — from there, we deduct building management fees and our service fee, then transfer the balance to the owner. Is this structure acceptable under e-Invoicing guidelines? 3) Who should be the legal issuer of the e-Invoice for rental charges — the owner or our company — considering we are acting as the authorized managing agent? 4) If we are allowed to issue invoices on behalf of the owner, should the invoice reflect the owner's details (name, company reg. number, tax ID), or our company's details as the intermediary? 5) We plan to issue debit notes to reflect payments made to third parties (e.g. building management) and to reimburse the remaining balance to the owner. How should these transactions be recorded under the e-Invoicing system?	LHDNM : Please email your question to myinvois@hasil.gov.my
	6) Should we issue a separate invoice for our management fee to the owner, or can it be shown as a deduction in the same document where we summarize the rental received and reimbursements? 7) How should we handle input tax (if any) from building management charges that we pay on behalf of the owner? Can we claim it, or must the owner claim it directly? 8) For audit and compliance purposes, what supporting documents are needed when issuing e-Invoices on behalf of another party (like consent letters, agreements, etc.)? 9) Are there any specific requirements or system settings to be aware of when our business is acting as a collection agent and not the actual owner of the property? 10) Would the IRBM (LHDN) or any governing body require registration or notification that we're issuing e-Invoices on behalf of third parties?	

No.	Question	Answer
122	Does total revenue apply to different companies under common shareholders? Example company A revenue below RM150k but company B above rm1mil revenue. Different entities but same shareholders. Does company A needs to implement e-invoice?	LHDNM : Common shareholder does not constitute as related company for the purpose of e-invoice exemption
123	For agent invoice, if the agency able to furnish us the agent invoice, does we need to prepere self bill invoice or just adopt?	Liying Syarikat Ong Team for commission payment, the person who made the payment should issue self-billed, even is corporate. you may refer to the general FAQ for more information
124	As an estate agency collecting rent from tenants into our stakeholder/client's account on behalf of the landlords, may i ask, 1. Issuing on Behalf Can we issue e-Invoices for rental on behalf of owners with their written consent? Should the invoice carry their details or ours? 2. Trust Account Structure Is it acceptable under e-Invoicing if rent is collected into a client account, and we deduct building and service fees before paying the owner? 3. Management Fee Should our service fee be invoiced separately to the owner, or can it be shown as a deduction in the same document? 4. Third-Party Costs If we pay building charges on the owner's behalf, how should this be reflected — via debit note or included in the rental invoice? 5. Tax Treatment Can we claim input tax (if any) on building charges paid, or must the owner claim it? 6. Compliance & Setup Do we need to register with LHDN to issue on behalf of owners? What documents are required to prove authorization?	LHDNM: 1. Landlord need to appoint as intermediary if want the agent to issue on behalf of the landlord. 2. e-invoice is based on the tenancy agreement. 3. Agent just need to issue e-Invoice for the services performed Liying Syarikat Ong: 4. You can include in the invoice as disbursement to claim the back from the landlord 5. This questions is not relavant to e-invoice

No.	Question	Answer
125		Joanne Syarikat Ong Team: Yes, travel agencies selling air tickets and tour packages generally need to issue e-Invoices for each transaction. The responsibility for issuing e-Invoices depends on the nature of the sale: - Air Tickets: If the travel agency acts as the principal (purchasing tickets from airlines and reselling them), the agency is responsible for issuing e-Invoices to customers. However, if the agency acts as an agent for the airline, the airline is responsible for issuing the e-Invoice. - Tour Packages: For tour packages, the travel agency must issue e-Invoices detailing the services provided, including any deposits collected. Separate e-Invoices may be required for refundable and non-refundable deposits. You can find more details in the FAQs for the Tourism Industry or recent updates on e-Invoicing for travel agencies.
126	can you explain on "conducting a business"	LHDNM: Based on Section 2 of the Income Tax Act 1967, "business" includes profession, vocation and trade and every manufacture, adventure or concern in the nature of trade, but excludes employment
127	To ascertain the implementation timeline (phases), we need to look at the annual turnover or revenue thresholds as stated in the statement of comprehensive income in the Financial Year 2022 Audited Financial Statements right? Not current FY.	Li Ying Syarikat Ong Team : yes. your understand is accurate.
128	purchase thru staff claim, petty cash and credit card? how to record all these transaction?	LHDNM: For expenses incurred by employee on behalf of employer, kindly refer to Section 7 of the e-invoice specific guideline for more info
129	To claim the ACA quickly, the criteria is that the relaxation period is not adopted. How does a tax agent determine this? Is it based solely on the information provided by the taxpayer?	LHDNM: Tax agent may need to verify this with their clients whether they have actually fulfilled all the requirements to claim the ACA.
130	ithen Talik I an we issue seliniled involce of he needs to redister my	Liying Syarikat Ong Team : self-billed is only allow as specify under the guidelines section 8.3, others than that, self-billed is not allow

No.	Question	Answer
131	for those customers who are walk in to purchase goods? There is	LHDNM: only hardware materials that are listed under the Fourth Schedule of Lembaga Pembangunan Industri Pembinaan Malaysia Act 1994 is not allowed to be consolidated. Taxpayer may consolidate purchase of any other transactions other than thos listed. Communication must be made to the buyer who is buying item under the schedule
132	if issue the consolidated invoice, it is one month only can submit once ?	Joanne Syarikat Ong Team: Yes, for consolidated invoices in Malaysia, businesses are typically required to submit them once per month. According to the guidelines, consolidated e-Invoices should be submitted to the LHDN within 7 calendar days after the end of the month for all aggregated transactions.
133		Liying Syarikat Ong Team : Based on Section 2 of the Income Tax Act 1967, "business" includes profession, vocation and trade and every manufacture, adventure or concern in the nature of trade, but excludes employment

No.	Question	Answer
134	Selepas invois ini validate baru kami bagi kepada pelanggan kami. Nerujuk kepada isu invois dalam my invois portal, dalam bahagian daskitation dan kuantiti, balahkan kami banya tulis perkataan " lualan".	LHDNM: Jawapan 1. Melalui e-Invois, tiada keperluan dalam penyediaan invois secara manual kerana semuanya telah disediakan dan disimpan secara digital melalui sistem Mylnvois yang telah disediakan . 2. e-Invois (selain e-invois disatukan) perlu disediakan sebagaimana pengeluaran invois biasa dengan dengan setiap maklumat item yang berkaitan.
135		LHDNM: You may issue consolidated self-billed e-invoice for transaction highlighted in item 3.6.5. Kindly note that employment income is currently exempted from e-invoice issuance
136	supposingly I have to submit self bill end of April which is end of 2	LHDNM: The period given is the last date of issuance. It is good if you want to submit immediately once received the K1 number.
137	for real estate agent we collect commission from landlord/tenant so we need issue e invoice? or landlord/tenant will issue?	Joanne Syarikat Ong Team: The responsibility to issue an e-Invoice typically lies with the agent. Since the agent is providing a service and earning the commission, they are considered the supplier in the transaction and are required to issue the e-Invoice.

No.	Question	Answer
138	Would like to ask about the staff claim expenses receipt - is it mandatory for the staff to request e-invoice from supplier?	Kindly refer to the Section 6 and 7 of the e-Invoice Specific Guideline as IRBM already explained the e-Invoice treatment related to employment perquisite and benefits and also certain expenses incurred by the employees on behalf of the employer.
139	If the individual is not conducting a business, she rent a house to individual/company, Is shell has to issue the e-invoice?	LHDNM: Where the individual landlord is conducting a business, an e-Invoice is required to be issued to the tenant. Where the individual landlord is not conducting a business, the tenant (if they are a business) would be required to issue a self-billed e-Invoice for the rental of property.
140	Under the e-invoicing rules, for jointly owned properties, e-invoices must be issued in proportion to their share. This will therefore raise operational issues such as disputes over outstanding debts and may result in loss of voting rights and legal action in the future. Since LHDN already provides an e-invoicing portal, why don't they issue their own invoices to simplify the tax process, especially when there is a change in share ratio?	Answered live : Businesses should manage your own e-invoice adoption and implementation.
141	If we buy from some business who claimed to be exempted because annual sales below RM150,000 but in actual they are exempted, but only issued normal invoice (not E-Invoice as required by LHDN)	Liying Syarikat Ong Team: Taxpayers with an annual turnover or revenue of less than RM150,000 are not required to issue an e-Invoice (including self-billed e-Invoice). For tax purposes, the receipts / any existing documents issued by the above-mentioned persons would be used as proof of expense. This is as per 1.6.1(e) and 1.6.2 of the E-Invoice Guideline (Version 4.3).
142	what if at the end of financial year, the numbers shown in audited accounts doesnt jive with the e-invoicing billing.	LHDNM: The issuance of e-Invoices and taxability are two separate matters, as not all transactions for which e-Invoices are issued are necessarily subject to tax. The current accounting standards remain applicable, and reconciliation may be required to ensure accurate tax reporting.
143	My company is a subsidiary of a holding co which has an annual turnover >RM150k. In this case, is my company required to start implementing e-invoice and when?	LHDNM: Please assess your company's revenue for financial year 2022. For new businesses or operations commencing from the year 2023 to 2024 with an annual turnover or revenue of • more than RM500,000, the e-Invoice implementation date is 1 July 2025. • up to RM500,000, the e-Invoice implementation date is 1 January 2026. For new businesses or operations commencing from year 2025 onwards, the e-Invoice implementation date is 1 January 2026 or upon the operation commencement date.

No.	Question	Answer
144	but the filing fees is part of the invoice, how can we separate it from our invoice?	LHDNM : You may use any other documentation such as letter or list of payment on behalf to ask the buyer to make payment before your company make payment on behalf.
145	im confused with consolidate e-invoice, does it mean if the company does not fall within the 7 activities/industries mentioned, does it mean after 6 months relaxation period, the company is allowed to issue consolidated e-invoice for compliance purpose?	Liying Syarikat Ong Team : if you are fall within the 7 sector, after the relaxation period, you need to implement transactional e-invoice
146	If we buy from business who claimed they are exempted (annual sales below RM150,000) but actual fact they are not (annual sales above RM150,000) and they only issue normal invoice? Will we be penalised if the supplier did not give E-Invoice?	Liying Syarikat Ong Team : the responsibility is the supplier instead of buyers
147	if my threshold in 2022 is less than 500k, but 2023 and 2024 is more than 500k, i can implement on 01.01.2026?	Joanne Syarikat Ong Team: Yes, that's correct! If your revenue threshold in 2022 was below RM500,000 but exceeded RM500,000 in both 2023 and 2024, you would fall under Phase 3 of Malaysia's e-Invoicing implementation. Based on the updated timeline, the mandatory implementation date for e-Invoicing would be 1 January 2026.
148	if a company engage foreign worker whose permit belong to anther company, do we need to do self billed invoice? the company whoer permit under them has gven a letter to approve the workers to work there and the wages to be paid direct to them	LHDNM: Kindly note that self-billed e-Invoices can only be issued for transactions specified in Paragraph 8.3 of the e-Invoice Specific Guideline. The decision to issue an e-Invoice should be based on the legal obligation between the company holding the permit and the worker. The e-Invoice must reflect and be traceable to the legal relationship between the parties involved.
149	Starting Jan 2026 , taxpayer more than 500,000 will need to do e invoicing . Does this apply to individual (not business income) collecting rental income ?	Liying Syarikat Ong Team: Where the individual landlord is conducting a business, an e-Invoice is required to be issued to the tenant. Where the individual landlord is not conducting a business, the tenant (if they are a business) would be required to issue a self-billed e-Invoice for the rental of property.

No.	Question	Answer
150	can we issue one consolidated selfbilled e invoice for foreigner sub contact wages in a month?	Liying Syarikat Ong Team: Kindly note that consolidation does not apply to self-billed e-Invoice, except for the following self-billed circumstances: (a) transactions with individuals (who are not conducting a business) (b) interest payment to public at large (regardless businesses or individuals) (c) claim, compensation or benefit payments from the insurance business of an insurer to individuals (who are not conducting a business), government, government authority, state government or state authority (d) self-billed circumstances involving taxpayers' overseas branches or offices.
151	date is 2 different date? In accounting, do we still use invoice date as posting date?	Answered live: Invoice date should follow the issuance date and should send to validate within 3 days for transactional e-invoice. While for consolidated e-invoice, you can just issue for all the transactions that appear on the month and submit to LHDN for validation within 7 days in the following month.
152	For law firm, our billing will consists of legal fee, disbursement &	LHDNM: Any charges that paid on behalf on the actual buyer, where the actual seller will issue e- Invoice / receipt directly to the actual buyer, no requirement for third party to re-issue e- Invoice for that transaction. Example, law firm stamp duty to IRBM on behalf of the actual buyer, IRBM will issue receipt directly under the name of actual buyer. Therefore, no requirement for law firm to re-issue the e-Invoice for the same transaction.
153	given that the due date to issue self billed invoice for foreign purchase is by the end of the second montj following the month of custom clrearance, meaning that even if we issue it in following month after clearance is okay right?	LHDNM: The timing stated in the guideline is the last day to issue the self-billed e-invoice for importation of goods. You may issue the self-billed invoice for import transactions directly after the custom clearance is obtained if all the relevant information is complete.
154	There is grace period of 30 days for us to submit GST for last month transaction, can LHDN consider the same grace period for sales transaction? 3 days too challenge unless taxpayer dont need to bother on LHDN elnvoice date	LHDNM: Basically, the invoice will be issued to the customer upon the transaction is concluded to ask the customer to pay the transaction. There is no changes even upon the e-Invoice implementation. Therefore, you are required to re-assess your business activity if previously practice backdated process.
155	is it compulsory to fill in import detail when we issue self-bill for foreign supplier invoice? If no need, will it have any issue in future?	LHDNM: Taxpayer may need to issue mandatory requirement and may also input optional information. Taxpayer may keep the other record for any information needed in the future

No.	Question	Answer
156	ICANTIICIAN ANA CA MIICH NAICA KAAN IT CIMNIA NIAACA	Liying Syarikat Ong Team : for your information, Agnes have publish an e-invoice book. you may find it at the bookstore like Popular
157	If a company Annual Turnover is 2.5 Million, e-Invoicing implementation date for that company?	Liying Syarikat Ong Team : need to based on audited financial statements for financial year 2022.
158	We are renting our office which have 3 owners. Currently we pay our rental to one of their bank account. After e-invoice implemented, do we have to self billed to 3 of the owners by proportionate value? And we have to pay separately to 3 of the owners?	LHDNM: The landlord is required to issue separate e-Invoice if there is request separate e-Invoice by each tenants. Otherwise, current practice may remains.
159	In what condition, expenses will add back due to e-invoicing era / penalty imposed	LHDNM: At this juncture, the use of documentation to prove the expenses still remains as per current audit process until the Income Tax Act been amended.
160	If my supplier refuse to provide e-invoice to us, what should we do? Infact they are not exempted.	LHDNM: Your supplier is required to issue a valid e-invoice. You may retain the normal invoice for your accounting records.
161	Are there any penalties that we are subjected to during the relaxation	LHDNM : No penalty will be charged so long that all the conditions imposed during the relaxation period is followed
162	Can i issue consolidated self-billed e invoice for rental and utilities (where the landlord is an individual not conducting business)	Liying Syarikat Ong Team: Kindly note that consolidation does not apply to self-billed e-Invoice, except for the following self-billed circumstances: (a) transactions with individuals (who are not conducting a business) (b) interest payment to public at large (regardless businesses or individuals) (c) claim, compensation or benefit payments from the insurance business of an insurer to individuals (who are not conducting a business), government, government authority, state government or state authority (d) self-billed circumstances involving taxpayers' overseas branches or offices.
163	will Ihdn consider to provide seminar to explain the A to Z of einvoince, as now for me it is too confusing and blur	Answered live: You may refer to LHDN e-invoice mircosite for the training and webinar from time to time. Meanwhile, you may also seek help from us for E-invoice implementation and adoption.
164	What is a mean Consolidated E-Invoicing, do we need to compile all invoice. When we need submit to LHDN?	Joanne Syarikat Ong Team: For consolidated invoices in Malaysia, businesses are typically required to submit them once per month. According to the guidelines, consolidated e-Invoices should be submitted to the LHDN within 7 calendar days after the end of the month for all aggregated transactions.

No.	Question	Answer
165	May I know gratuity pay to retired employee is consider as under employment income for e invoice?	Liying Syarikat Ong Team : it depend on your contract of employement, whether is contract of services or contract for services
166	much appreciated if you could provide a sample copy of a consolidated e-invoice and a self billed e-invoice for easy reference. TQ	May Chong Syarikat Ong Team : You may refer to LHDNM website for further information, https://www.hasil.gov.my/e-invois/. Sample are provided in the guidelines.
167	Enterprise can search?	Liying Syarikat Ong Team : Do you mean TIN? If yes, now search TIN functions is available in the MyTax portal.
	when rules said expenses no necessary to proof with E-invoice, selfbilled invoice is a must for acquiring service from non business provider. is that impliedly said all payout must proof with E-invoice?	Liying Syarikat Ong : This will be the ultimate goal for e-invoice proof of expenses
169	In current pratice, my company will issue invoice to the client and my accounts (freelance) will in offcice every weekend. So. If now the e-invoice implementation, can my company still remain the same. but it will be 2 invoice for my client (1 normal invoice & 1 e-invoice validated by IRB) in the difference date.	LHDNM: Once implement the e-Invoice, all transactions where the buyers request for e-Invoice is required to issue e-Invoice. For your situation, you may assign the said freelance with the role as representative in the MyTax Portal and provide permission in the MyInvois Portal to enable that person to issue e-Invoice under the name of company.
170	If the supplier company doesn't register TIN number and only provide the BRN, what's TIN number should we put in?	Joanne Syarikat Ong Team : You can search the supplier company's TIN number via MyTax portal.
171	 submission of consolidated invoice is applicable to an estate egency business? Our company is an estate agency (sole proprietor), we not yet start implement e-invoice and co agent from other company which is already start e-invoice. They want to claim agency fee from us. Co agent need issue e-invoice right in this situation? 	LHDNM: 1) Yes they may issue as consolidated e-invoice 2) if the company not implement e-Invoice yet based on mandatory timeline, they can continue to issue normal invoice.
172	Since taxpayers with annual earnings below RM500K are exempted from e-invoicing implementation, is it still mandatory for companies to obtain e-invoices for their expenditures in order to qualify for income tax deductions (after phase 4 is fully implemented)?	Liying Syarikat Ong Team: Taxpayers with annual earning below RM500k (based on audited report financial year 2022) need to implement e-invoice by 1 July 2025. while for proof of expenses, for tax deductability purposes, taxpayers can continue to claim tax deductions or personal tax relief using existing documentation until such time the legislation has been amended.
173	,	LHDNM: Doctor is under contract for service. Therefore, the doctor is required to issue e-Invoice to the clinic to get the payment.

No.	Question	Answer
174	do we need to self bill?	LHDNM: There is no requirement to do self-billed for oversea travelling expenses, You may use the documentation like receipt / invoice recevied from the foreign supplier for the purposes of expenses claim.
175	Foreign Income?	Joanne Syarikat Ong Team: The classification code for Self-Billed - Foreign Income is 032 If you are receiving rental income from an overseas property into a Malaysian bank account, you may need to process a Self-Billed e-Invoice if the payer is not issuing an e-Invoice themselves.
176	Starting Jan 2026, taxpayer up till 500,000 revenue need to do e invoice. Does this apply to individual (not conducting business) collecting rental need to do e invoice?	LHDNM : Yes all taxpayer need to implement e-Invoice by 1 January for treshold up to RM 500,000.
177	How can we difffrentiate beetween normal invoice and e invoice	LHDNM: e-Invoice been submitted for IRBM validation. Once validated, the seller (or the ERP provider) is required to embed a QR code in the e-Invoice visual representation. The buyer will be shown a basic information of the validated e-Invoice when scanning the QR code. Normal invoice does not provided a QR code to enable the buyer to scan and check the validation information related to the said transaction.
178	can we raise the einvoice through myinvois portal at month end (this is not the consolidate einvoice)? or compulsory that we must issue e-invoice every day of our sales?	LHDNM: Taxpayer may issue e-Invoice for each transaction if there is a request from the buyer and allow to issue consolidated e-Invoice.
179		Liying Syarikat Ong Team: For new businesses or operations commencing from the year 2023 to 2024 with an annual turnover or revenue of • more than RM500,000, the e-Invoice implementation date is 1 July 2025. • up to RM500,000, the e-Invoice implementation date is 1 January 2026.
		Liying Syarikat Ong Team : taxpayers can continue to claim tax deductions or personal tax relief using existing documentation until such time the legislation has been amended.
181	please explain related company	Liying Syarikat Ong Team : Related company is defined as provided under Section 2 of the Promotion of Investment Act 1986
182		May Chong Syarikat Ong Team : Enterprise - sole prop, you need to search under personal NRIC

No.	Question	Answer
183	An individual has 3 companies: PLT, Sdn Bhd and a sole prop. However, only the PLT's revenue is above RM150K while the other 2 companies are not making money. Will e-invoicing be mnandatory for the PLT?	LHDNM: Only business which has annual revenue/turnover >RM150k is required to implement e-invoice at the moment. In this case PLT is required to issue e-invoice.
184	Related Company is a foreign company, and there is interco transaction billings. Do I treat it as a foreign supplier?	LHDNM : yes. Your understanding is in order.
185	Bangsar and B in charge of in PJ. For registration of clinic, the registration of e invoice based on partnership tin no. Can both partner separately register based on their MMA register no for their branch is separately.	Joanne Syarikat Ong Team: Since A and B are running a partnership clinic, the registration for e-Invoicing should be based on the partnership's TIN, as the partnership is considered a single legal entity for tax purposes. Both branches (Bangsar and PJ) would typically fall under the same TIN, and the e-Invoice registration would reflect the partnership as a whole.
		However, if A and B wish to register separately for their respective branches using their MMA registration numbers, this might not align with the standard e-Invoicing framework, as the MMA registration is not a recognized TIN for e-Invoicing purposes. LHDN requires e-Invoice registration to be tied to the entity's TIN, which in this case is the partnership's TIN.
186	What is the classification code for self-Billed Invoice to Google or Agoda etc (Foreign suppilers)	Liying Syarikat Ong Team : you may refer this link for classification code: https://sdk.myinvois.hasil.gov.my/codes/classification-codes/
187	if director using own online account like Shoppe to purchase goods. Should director need to self bill or just mentioned it in staff policy?	Liying Syarikat Ong Team : Self-billed is only allowed for certain transaction listed under Section 8.3 of the e-invoice specific guidelines.
188	My company has interco billings. ie company A pays some expenses to supplier on behalf of company B. When Company B pays Company A back, does Company A need to issue einvoice to COmpany B? If not so, how should it be done?	Liying Syarikat Ong Team : Yes, an e-Invoice is required to be issued for intercompany charges.
189	In the case of unquoted share sale by individual, shall the buyer need to issue self-billed invoice? What if the amount if more than RM150k?	LHDNM : The company who dispose need to issue e-Invoice for the disposal.
190	company engage foreign worker whose permit belong to anther company, do we need to do self billed invoice? the company whoer permit under them has given a letter to approve the workers to work there and the wages to be paid direct to them	LHDNM: Kindly note that self-billed e-Invoices can only be issued for transactions specified in Paragraph 8.3 of the e-Invoice Specific Guideline. The decision to issue an e-Invoice should be based on the legal obligation between the company holding the permit and the worker. The e-Invoice must reflect and be traceable to the legal relationship between the parties involved.



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